

Please provide any additional comments about TheBus services.

**Mahalo!  
Thank you!**



Return the completed survey to the surveyor, OR place it in the special box located near the exit door of this vehicle OR drop it in any mailbox (no postage required).



TheBus Resident & Visitor Survey  
3006 BEE CAVES RD STE A-300  
AUSTIN TX 78746-9907

POSTAGE WILL BE PAID BY ADDRESSEE

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 5478 AUSTIN TX

If returning by mail, please close with tape.



## TheBus Resident & Visitor Survey

**ALOHA!** Please fill out this form even if you completed one on another bus.

1. Which **DESCRIBES** you . . .
- Resident of the Island of Oahu     Visitor to the Island of Oahu

2. **REGISTER TO WIN \$100 WHEN YOU ANSWER ALL QUESTIONS!**  
(5 winners per week)

**RESIDENTS ONLY:**

Name: \_\_\_\_\_

Street Address (PLEASE DO NOT GIVE A P.O. BOX): \_\_\_\_\_

City: \_\_\_\_\_

Zip: \_\_\_\_\_ (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Telephone: \_\_\_\_\_

**VISITORS ONLY:**

Hotel Name: \_\_\_\_\_

What is the best way to reach you if you are a winner?

\_\_\_\_\_

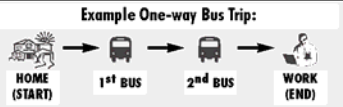
3. Could you use a **PERSONAL VEHICLE** to make this **ONE-WAY BUS TRIP**?
- Yes → Is that vehicle:  a Rental     Owned or leased by your household
- No

**Everyone continue inside →**

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

For office use only:


Questions 4-9 are about the **ONE-WAY** bus trip you are making **NOW!**



**4a.** Where are you **COMING FROM NOW?** (starting place of this one-way bus trip)

- Work
- School (K-12) (student only)
- Shopping
- College/University/Tech school (student only)
- Social visit/Church/Personal
- Medical appointment/Hospital visit
- Recreation/Sightseeing/Restaurant
- Other
- Airport (passenger only)
- Home / Hotel (guest only) → If you gave your Home or Hotel information in Question 2 → **Go to Question 5**

**4b.** What is the name of the **PLACE** you are **COMING FROM NOW?**

\_\_\_\_\_

\_\_\_\_\_

Place Name or Nearest Landmark **PLEASE BE SPECIFIC (EXAMPLE: ALA MOANA CENTER)**

**4c.** What is the **ADDRESS?**

Address \_\_\_\_\_

Cross Street \_\_\_\_\_

City \_\_\_\_\_

For office use only: \_\_\_\_\_

**5.** How did you **GET TO THE FIRST** bus you used for this **ONE-WAY** bus trip? (mark one only)

- Drove and parked my car
- Walk: → # blocks \_\_\_\_\_
- Dropped off
- Bicycle
- Rode w/ someone who parked in a park & ride lot

**6.** **LIST ALL BUS ROUTES** you used or will use to get from where you are **COMING FROM** to where you are **GOING TO NOW:**

1<sup>st</sup> Bus Route# → 2<sup>nd</sup> Bus Route# → 3<sup>rd</sup> Bus Route# → 4<sup>th</sup> Bus Route#

\_\_\_\_\_

**7a.** Where are you **GOING NOW?** (ending place of this one-way bus trip)

- Work
- School (K-12) (student only)
- Shopping
- College/University/Tech school (student only)
- Social visit/Church/Personal
- Medical appointment/Hospital visit
- Recreation/Sightseeing/Restaurant
- Other
- Airport (passenger only)
- Home / Hotel (guest only) → If you gave your Home or Hotel information in Question 2 → **Go to Question 8**

**7b.** What is the name of the **PLACE** you are **GOING NOW?**

\_\_\_\_\_

\_\_\_\_\_

Place Name or Nearest Landmark **PLEASE BE SPECIFIC (EXAMPLE: ALA MOANA CENTER)**

**7c.** What is the **ADDRESS?**

Address \_\_\_\_\_

Cross Street \_\_\_\_\_

City \_\_\_\_\_

For office use only: \_\_\_\_\_

**8.** After you **GET OFF** the **LAST** bus, how will you get to the place you are **GOING NOW?** (mark one only)

- Drive my car
- Picked-up
- Ride w/ someone who parked in a park & ride lot
- Bicycle
- Walk: → # blocks \_\_\_\_\_

**9.** How did you pay your **FARE** on **THIS BUS?** (mark one only)

- Adult cash fare (\$2)
- Senior Monthly Pass (\$5)
- Adult Monthly Pass (\$40)
- Senior Annual Pass (\$30)
- Adult Annual Pass (\$440)
- Persons w/ Disabilities Monthly Pass (\$5)
- Youth cash fare (\$1)
- Persons w/ Disabilities Annual Pass (\$30)
- Youth Monthly Pass (\$20)
- Visitor Pass (\$20)
- Youth Annual Pass (\$220)
- Football Express (\$3)
- Senior cash fare (\$1)
- U-Pass (\$100)

All personal information is confidential and **WILL NOT** be shared or sold.

**10.** How many **CARS, TRUCKS, or MOTORCYCLES** does your household have?

- None
- 1
- 2
- 3
- 4 or more

**11.** How **OLD** are you?

- 6 - 11 → **That's all our questions, mahalo/thank you!**

- 12 - 17
  - 25 - 34
  - 50 - 64
  - 18 - 24
  - 35 - 49
  - 65 or older
- **Continue with Question 12**

**12.** Do you have a **VALID DRIVER'S LICENSE?**  Yes  No

**13.** Including yourself, how many **PEOPLE** live in your household?

- 1
- 2
- 3
- 4 or more

**14.** Including yourself, how many people in your household have a **JOB OUTSIDE** the home?

- None
- 1
- 2
- 3
- 4 or more

**15.** What was your estimated **HOUSEHOLD INCOME** in 2004?

- Less than \$10,000
- \$25,000 - \$34,999
- \$50,000 - \$74,999
- \$10,000 - \$24,999
- \$35,000 - \$49,999
- \$75,000 or more

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Please provide any additional comments about TheBus on the back →

